

Telephone Line Requirements for Telemetry Equipment

- A) The customer must provide a telephone jack within 5 feet of the meter set, regardless of the location of the set (inside or outside.)
- B) The phone line must be an active, **DEDICATED**, touch-tone dial, basic voice grade, dial-out line only. (No PBX systems)
- C) If the customer's phone is located outside the local Pittsfield calling area, a long distance carrier is necessary.
- D) Should the customer's meter be located beyond the reach of a telephone line, a cellular telemetry device can be installed.
- E) As stated in Berkshire's 'Terms & Conditions,' the customer is responsible for the costs of the telemetry device and its installation. A separate bill will be mailed upon completion of the installation.