

## TERMS AND CONDITIONS

### 1. Customer Eligibility

You must be a residential or commercial heating customer of Bay State Gas, Berkshire Gas, National Grid (New England), New England Gas, NSTAR Gas, or Unitol to qualify. Equipment purchases and installations made between December 1, 2008 and December 31, 2009 are eligible for rebate. Equipment must be installed by a licensed heating or plumbing contractor at the customer's address listed on the GasNetworks Rebate Form. Rebate form must be filled out completely, signed and accompanied by dated receipts, and received by GasNetworks by January 31, 2010.

### 2. Installation Verification

Prior to honoring any rebate, GasNetworks reserves the right to conduct an on-site verification that the equipment has been installed according to Program Guidelines and is in operation. This site visit, and all aspects related to this site visit, are conducted solely for such purpose. The site visit is not a safety review, nor is it intended for any other purpose.

### 3. Warranties

GasNetworks and the Rebate Administrator do not endorse, guarantee or warrant any particular contractor, manufacturer or installation.

### 4. Changes to High-Efficiency Equipment Rebate Program

Program is subject to change without prior notice, and rebate offers may increase or decrease at any time.

### 5. Tax Liability

Participants of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes.

### 6. No Tax Liability to GasNetworks and Rebate Administrator

GasNetworks and the Rebate Administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates provided by the natural gas utility to the customer.

### 7. Liability & Release

As part of the consideration for participating in the program, participant hereby releases and shall indemnify, hold harmless and defend GasNetworks, its member utilities, and the Rebate Administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high-efficiency equipment at the premises or any material and labor required for such installation.

### 8. Changes to Rebate Amounts

GasNetworks will provide rebates for approved equipment up to the rebate amount indicated in this application. Projects greater than ten (10) require pre-approval from GasNetworks for rebate funds to be reserved.

## FREQUENTLY ASKED QUESTIONS

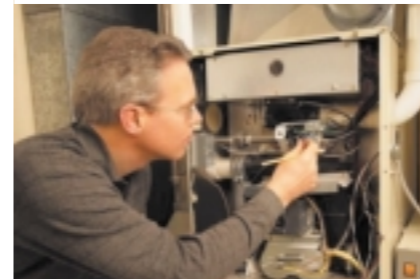
- 1. What is GasNetworks?** GasNetworks is a collaborative consisting of local gas companies whose mission is to work with governmental agencies and affiliates to promote energy-efficient technologies, create common efficiency programs, educate consumers, and promote contractor training and awareness of ever-changing natural gas technologies.
- 2. What is the purpose of the GasNetworks Rebate Program?** The purpose of the program is to encourage customers to purchase and install energy-efficient equipment. Your gas company provides a rebate to cover a portion of the additional cost for purchasing the energy-efficient equipment versus standard efficiency equipment.
- 3. How can I recognize this equipment?** A customer or contractor who is uncertain about whether equipment meets the efficiency criteria should check with a local distributor or manufacturer. For questions regarding eligible equipment, please call the GasNetworks Rebate Administrator at 1-800-944-3212 or contact your heating or plumbing contractor.
- 4. Where can I find a contractor to install the equipment?** Refer to the ENERGY STAR® website at [www.energystar.gov](http://www.energystar.gov) for tips on how to find the right contractor, and check the local Yellow Pages for a complete list of licensed plumbers or heating contractors that specialize in gas heating and water heating systems.
- 5. When will I receive my rebate?** Pending approval, we will process and mail the rebate within 4 to 6 weeks of receipt of the properly completed and signed application.



For questions regarding this program, please call **1-800-944-3212** or email [rebates@gasnetworks.com](mailto:rebates@gasnetworks.com).  
For more forms and information on other rebate programs, visit [www.gasnetworks.com](http://www.gasnetworks.com).

# Rebates

High-Efficiency Heating & Hot Water Equipment  
Rebates for Home and Small Business



High-efficiency  
equipment also may  
qualify for Federal Tax Credits.  
Visit [www.energystar.gov/  
taxcredits](http://www.energystar.gov/taxcredits) for more  
information.



Bay State Gas • Berkshire Gas • National Grid (New England) • New England Gas • NSTAR Gas • Unitol

