

Important Winter Safety Information

Snow and ice accumulation may interfere with the operation of natural gas meters and regulators, or may slow access in case of an emergency. Snow removal activities can also pose a hazard to gas meter assemblies or piping, and result in a dangerous leak. Snow should not be pushed or piled around meters. As well, care should be taken in the operation of snow blowers or plows around natural gas meters to avoid damage. Natural gas meters and regulators should be kept clear of snow and ice by using a broom or by hand – not a shovel. Should a natural gas meter become encased in ice, or begin to make an unusual noise, customers should contact Berkshire Gas at **800-292-5012**.

Falling snow and ice

You should also be alert to potential ice build-up on rooftops. Falling ice and snow can damage utility meters or regulators. Additionally, if you have your roof cleared, please make sure that your meter is protected from any falling snow or ice and that snow or ice is not deposited on or around your metering equipment during that operation.

(over, please)

Sidewall vents

If you have any natural gas equipment that vents to the outside through a sidewall, please keep the vent clear of any accumulating snow or ice. If a vent is obstructed, the equipment may shut down or malfunction and create a potentially hazardous condition, such as a dangerous build-up of carbon monoxide. All equipment outside vents should be kept clear of snow and ice.

If you smell gas

Lastly, anyone detecting a natural gas odor should leave the area immediately and call Berkshire Gas at **800-292-5012**. By paying attention to these important safety guidelines, customers can avoid potentially hazardous situations.



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