If you smell gas, leave the premises and call us immediately!
IF YOU SMELL GAS – DON’T WAIT!
No matter how slight - leave the premises and call us immediately.

What you smell is a harmless chemical called mercaptan. We have added it to help you and your entire family identify natural gas.

How to recognize a leak:

**Smell**
Recognizing the odor used in the scratch & sniff - similar to rotten eggs.

**Sight**
Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.

**Sound**
Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

**Move** to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

**Provide** the exact location with cross streets.

**Do not** smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

**Let us know** if sewer construction or digging activities are going on in the area.

**DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.**

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

Call before you dig.
Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.

It’s the law, and it’s for your safety.