

# IF YOU SMELL GAS

leave the premises and call us immediately!

1-800-292-5012  
or 911

**Información importante sobre seguridad.** Por favor, guarde este documento y visite el sitio web que aparece abajo para ver su versión traducida.

**Consignes de sécurité importantes.** Veuillez conserver ce document et visiter notre site Internet pour lire les consignes dans votre langue.

**Informação Importante de Segurança.** Salve este documento e visite o site abaixo para visualizar sua versão traduzida.

**Thông Tin Quan Trọng về An Toàn.** Xin giữ tài liệu này và viếng mạng lưới dưới đây để xem bản dịch sang ngôn ngữ của quý vị.

**Важная информация о безопасности.** Сохраните этот документ. С переводом можно ознакомиться на сайте по указанному ниже адресу.

**Importanti informazioni sulla sicurezza.** Si prega di salvare il presente documento e visitare il sito riportato qui sotto per visualizzare la versione tradotta.

**重要的安全資訊。**請保存此文件，並訪問下面網站，以查閱您的翻譯版本。

ข้อมูลสำคัญเพื่อความปลอดภัย โปรด  
บันทึกเอกสารฉบับนี้ไว้และเข้าชมเว็บไซต์  
ด้านล่างเพื่ออ่านฉบับแปลภาษาไทย

معلومات هامة للسلامة، الرجاء حفظ هذه  
الوثيقة وزيارة الموقع أدناه لعرض النسخة  
المترجمة.

[northeastgas.org/public\\_awareness\\_languages.php](http://northeastgas.org/public_awareness_languages.php)

*This safety information provided in partnership with:*



IMPORTANT  
**NATURAL GAS**  
SAFETY  
INFORMATION

**SMELL  
GAS?**

Leave the premises  
and call us immediately!

1-800-292-5012 or 911



**BERKSHIRE  
GAS**

Cut out and keep handy



# IF YOU SMELL GAS – DON'T WAIT!

No matter how slight - leave the premises and call us immediately.



## SCRATCH & SNIFF HERE!

What you smell is a harmless chemical called **mercaptan**.

We have added it to help you and your entire family identify natural gas.

### How to recognize a leak:



#### Smell

Recognizing the odor used in the scratch & sniff - similar to rotten eggs.



#### Sight

Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.



#### Sound

Hearing an unusual noise like roaring, hissing or whistling.

### What to do if you suspect a leak:

**Move** to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

**Provide** the exact location with cross streets.

**Do not** smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

**Let us know** if sewer construction or digging activities are going on in the area.

**DO NOT ASSUME SOMEONE ELSE WILL REPORT THE CONDITION.**



Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

### We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

### Call before you dig.

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.



**It's the law, and it's for your safety.**