IF YOU SMELL GAS
leave the premises and call us immediately!

1-800-292-5012
or 911

Información importante sobre seguridad. Por favor, guarde este documento y visite el sitio web que aparece abajo para ver su versión traducida.

Consignes de sécurité importantes. Veuillez conserver ce document et visitez notre site Internet pour lire les consignes dans votre langue.

Informação Importante de Segurança. Salve este documento e visite o site abaixo para visualizar sua versão traduzida.

Thống Tin Quan Trọng về An Toàn. Xin giữ lại liều này và viếng mảng luỗi dưới đây để xem bản dịch sang ngôn ngữ của quý vị.

Важная информация о безопасности. Сохраните этот документ. С переводом можно ознакомиться на сайте по указанному ниже адресу.

Importanti informazioni sulla sicurezza. Si prega di salvare il presente documento e visitare il sito riportato qui sotto per visualizzare la versione tradotta.

重要的安全資訊。請保存此文件，並訪問下面網站，以查閱您
的翻譯版本。

northeastgas.org/public_awareness_languages.php

This safety information provided in partnership with:

Berkshire Gas: 65,000 (split: 20,000/45,000)

Scratch “N” Sniff Insert
If you smell gas - don’t wait!
No matter how slight - leave the premises and call us immediately.

Scratch & Sniff Here!
What you smell is a harmless chemical called mercaptan. We have added it to help you and your entire family identify natural gas.

How to recognize a leak:

Smell
Recognizing the odor used in the scratch & sniff - similar to rotten eggs.

Sight
Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust.

Sound
Hearing an unusual noise like roaring, hissing or whistling.

What to do if you suspect a leak:

Move to a safe environment and call us immediately. Do not use your telephone or cell phone in your home.

Provide the exact location with cross streets.

Do not smoke, light candles or operate electrical switches or appliances. Doing so can produce a spark, ignite the gas and cause an explosion.

Let us know if sewer construction or digging activities are going on in the area.

Do not assume someone else will report the condition.

Natural gas has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, it may cause a hazardous condition such as a fire, explosion or asphyxiation.

We work diligently to ensure pipeline safety through a variety of measures including:

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

Call before you dig.
Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

Before beginning any excavation activity, have all underground utilities marked-out by calling the number shown to the right.

It’s the law, and it’s for your safety.