Investing in a clean energy future for all

The Berkshire Gas Company, a subsidiary of Avangrid Inc. (NYSE:AGR), serves approximately 41,000 customers across 20 Western Massachusetts communities. Berkshire Gas operates 766 miles of natural gas distribution pipeline. With a commitment to the well-being of the communities we serve, Berkshire Gas creates sustainable value for our stakeholders by using innovation to provide reliable service for our customers, while reducing our corporate carbon footprint.

Our service area

1853
The Pittsfield Coal Gas Company was formed (Berkshire Gas traces its roots to this company)

1953
Natural gas became available in the region with the arrival of the first interstate pipelines. Berkshire Gas established headquarters in Pittsfield, MA

2000
Energy East purchases Berkshire Gas

2008
Iberdrola, S.A. acquires Energy East

2009
Energy East name changes to Iberdrola USA

2010
UIL Holdings Corporation purchases SCG, CNG and Berkshire Gas Company from Iberdrola USA

2015
Iberdrola USA and UIL Holdings merge to form Avangrid

Reliability
Investing in the safety and reliability of service to meet the needs of our customers

Innovation
Harnessing the power of technology to transform the energy system

Sustainability
Unlocking Massachusetts’s clean energy economy to meet state policy goals

Natural Gas Unavailable Due to Moratorium

Natural Gas Customers

Pittsfield
Boston
Working together to deliver a more accessible clean energy model that promotes healthier, more sustainable communities every day.

Our purpose reflects our commitment to transforming how we serve our customers by prioritizing the well-being of people and the conservation of the planet. It is inspired by and built on our three core values.

Sustainable
We seek to be a model of inspiration for creating economic, social and environmental value in our communities, and we act positively to affect local development, generate employment, and give back to the community.

Agile
We act efficiently and with passion to drive innovation and continuous improvement at both the local and global level.

Collaborative
We work together toward a common purpose and mutual benefit while valuing each other and our differences.

Meet the CEO

Sue Kristjansson
President and C00 Berkshire Gas

An experienced natural gas utility executive, Sue has significant experience in strategic planning and tactical implementation of process improvements, energy and environmental policy and regulatory issues, as well as brand management and crisis communications.

Sue earned bachelor’s and master’s degrees in business administration from National University of La Jolla, California and taught as an adjunct professor at Mt. St. Jacinto Community College in Menifee, California.

She is active in both community and professional associations and is a board member of the American Gas Association.

Facts at a glance

- 766 miles of natural gas distribution pipelines
- 191,084 population served
- 132 employees
- 40,699 natural gas customers
- 738 sq. miles in Massachusetts
- 20 communities served

To learn more, please visit berkshiregas.com