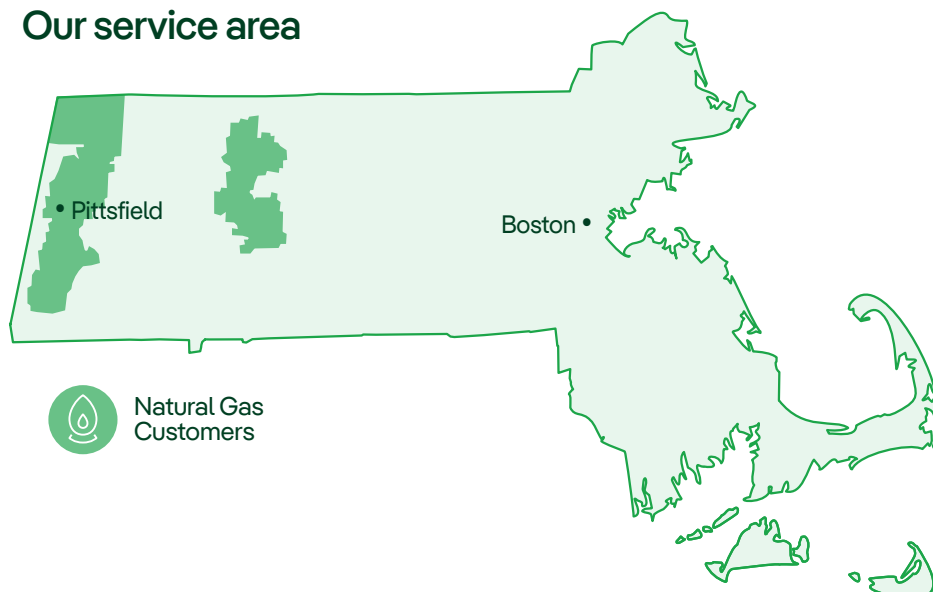


The Berkshire Gas Company, an Avangrid company, serves more than 40,000 customers across 20 Western Massachusetts communities. We are committed to the well-being of our communities and to delivering innovative energy solutions and safe, reliable and affordable power to meet our customers' needs.



Our service area



2024 operational and financial data

1,139 miles of natural gas distribution pipelines

190,000 population served

136 employees

40,586 natural gas customers

738 sq. miles in Massachusetts

20 communities served

\$0.4 billion in assets



2024 community and economic impact

\$95,847

in community support

\$8.6M

paid in Massachusetts state and local taxes

\$23M

spent with Massachusetts-based suppliers

507

hours volunteered by employees

460

jobs supported across Avangrid's Massachusetts operations

Meet the President and COO



Charlotte Ancel
President and COO Berkshire Gas

Charlotte has been with Avangrid for four years. In that tenure, she has achieved many notable successes including leading the regulatory function on the Networks side of the business and then, for the last year, serving as Vice President of Investor Relations.

Charlotte has more than 15 years of leadership experience in the energy space, successfully serving in a broad range of roles including regulatory and rates, clean energy transformation and policy, and legal, both in the Northeast and California. She is a graduate of Boston College and University of New Hampshire Law School, from which she graduated first in her class and served as Editor-in-Chief of the Law Review.

Working together to deliver the power America needs



Reliability

Investing in the safety, security and resiliency of our service to meet the needs of our customers.



Innovation

Leveraging the power of technology to transform the energy system for the future.



1853

The Pittsfield Coal Gas Company was formed (Berkshire Gas traces its roots to this company)

1953

Natural gas became available in the region with the arrival of the first interstate pipelines. Berkshire Gas established headquarters in Pittsfield, MA

2000

Energy East purchases Berkshire Gas

2008

Iberdrola, S.A. acquires Energy East

2009

Energy East name changes to Iberdrola USA

2010

UIL Holdings Corporation purchases SCG, CNG and Berkshire Gas Company from Iberdrola USA

2015

Iberdrola USA and UIL Holdings merge to form Avangrid

