



An AVANGRID Company

# ACCELERATING TRANSFORMATION



The Berkshire Gas Company, a subsidiary of AVANGRID Inc. (NYSE:AGR), serves 40,637 customers across 20 Western Massachusetts communities. Berkshire Gas operates 766 miles of natural gas distribution pipeline. With a commitment to the well-being of the communities we serve, Berkshire Gas creates sustainable value for our stakeholders by using innovation to provide reliable service for our customers, while reducing our corporate carbon footprint.



### Reliability

Investing in the safety and reliability of service to meet the needs of our customers



### Innovation

Harnessing the power of technology to transform the energy system



### Sustainability

Unlocking Massachusetts's clean energy economy to meet state policy goals

## 1853

The Pittsfield Coal Gas Company was formed (Berkshire Gas traces its roots to this company)

## 1953

Natural gas became available in the region with the arrival of the first interstate pipelines. Berkshire Gas established headquarters in Pittsfield, MA

## 2000

Energy East purchases Berkshire Gas

## 2008

Iberdrola, S.A. acquires Energy East

## 2009

Energy East name changes to Iberdrola USA

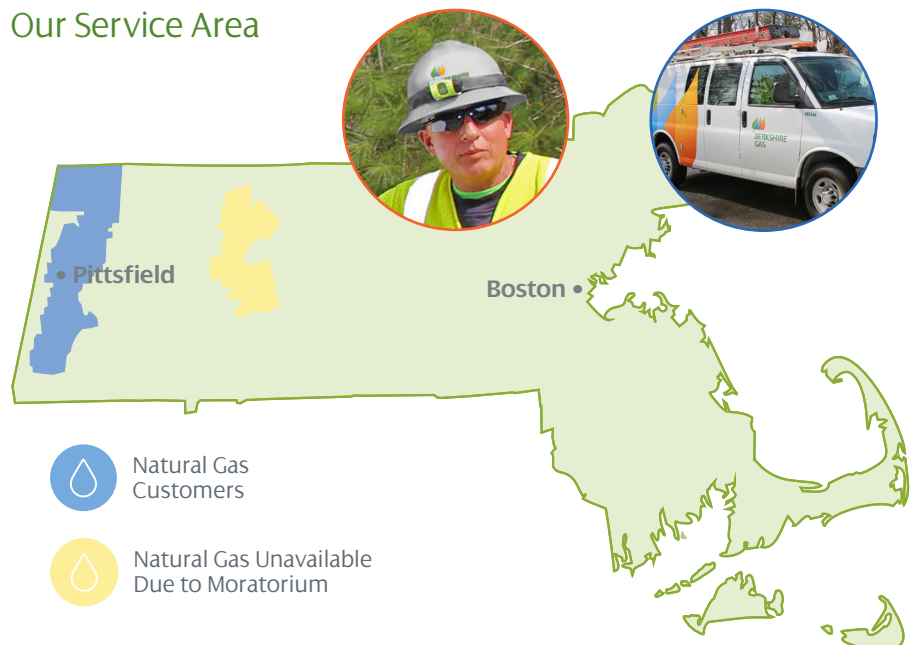
## 2010

UIL Holdings Corporation purchases SCG, CNG and Berkshire Gas Company from Iberdrola USA

## 2015

Iberdrola USA and UIL Holdings merge to form AVANGRID

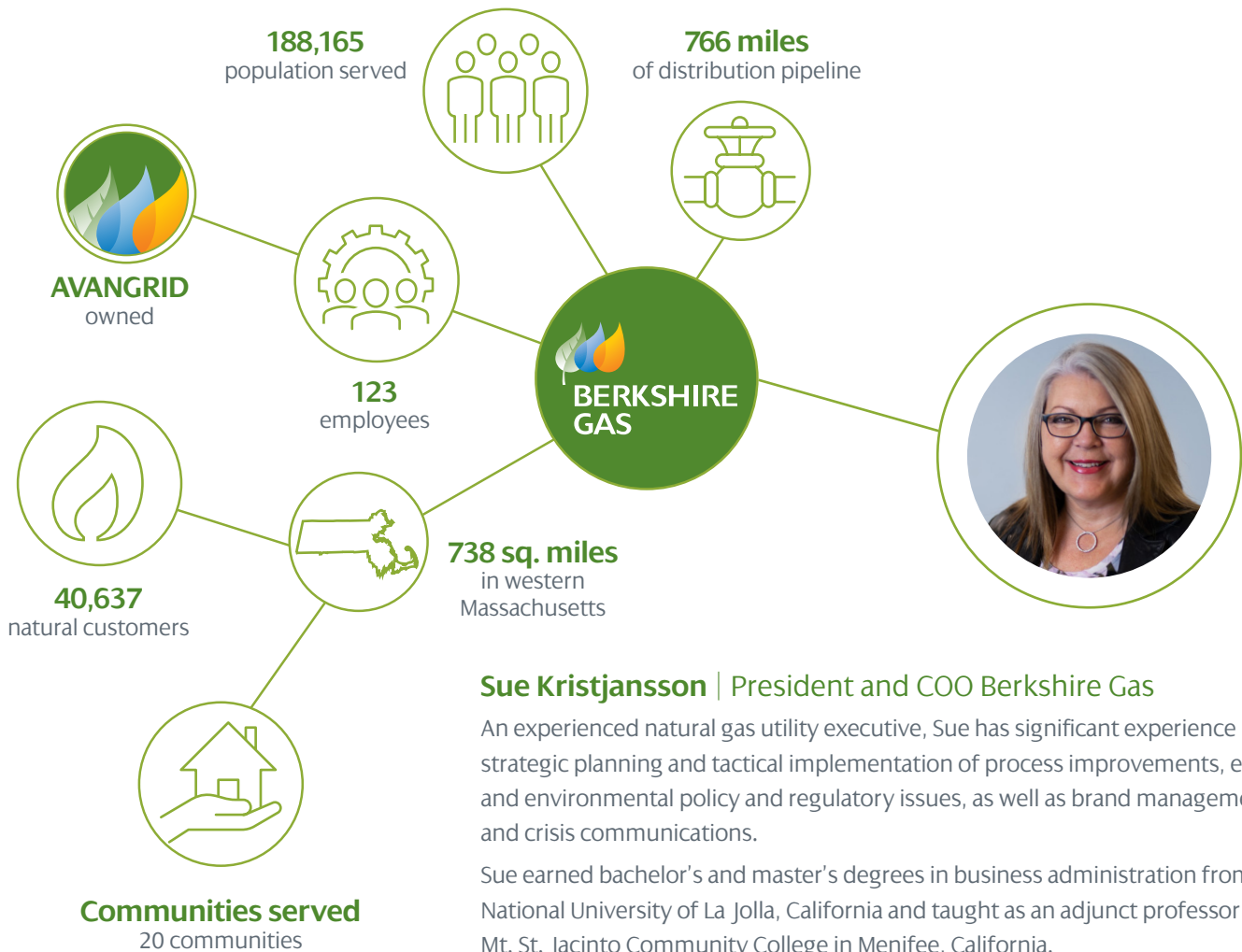
## Our Service Area



Natural Gas Customers



Natural Gas Unavailable Due to Moratorium



**Sue Kristjansson | President and COO Berkshire Gas**

An experienced natural gas utility executive, Sue has significant experience in strategic planning and tactical implementation of process improvements, energy and environmental policy and regulatory issues, as well as brand management and crisis communications.

Sue earned bachelor's and master's degrees in business administration from National University of La Jolla, California and taught as an adjunct professor at Mt. St. Jacinto Community College in Menifee, California.

She is active in both community and professional associations and is a board member of the American Gas Association.

We are **working together** to deliver a more accessible **clean energy model** that promotes healthier, more **sustainable communities** every day.

Our purpose reflects our commitment to transforming how we serve our customers by prioritizing the well-being of people and the conservation of the planet. It is inspired by and built on our three core values:

**SUSTAINABLE:** We seek to be a model of inspiration for creating economic, social and environmental value in our communities, and we act positively to effect local development, generate employment and give back to the community.

**AGILE:** We act efficiently and with passion to drive innovation and continuous improvement at both the local and global level.

**COLLABORATIVE:** We work together toward a common purpose and mutual benefit while valuing each other and our differences.

