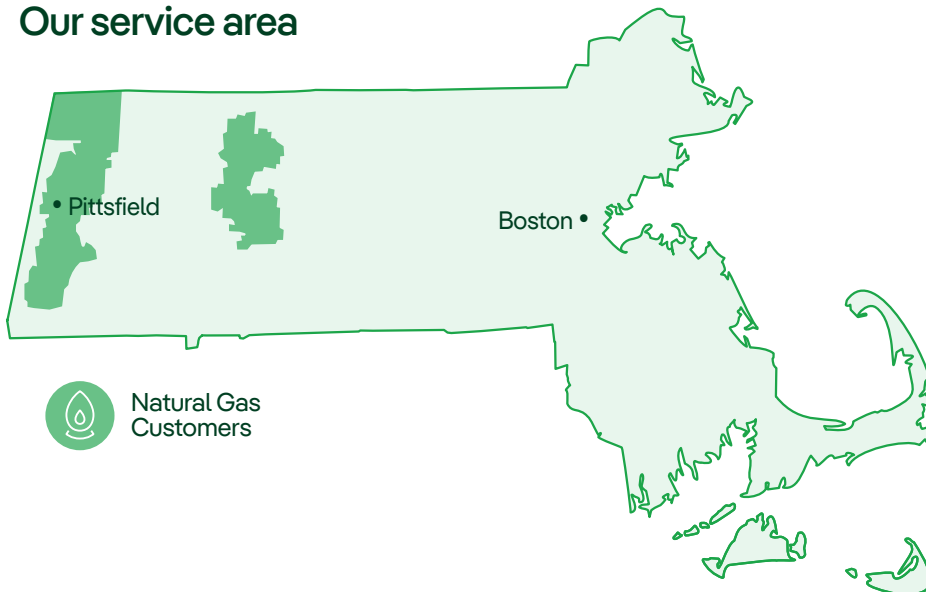


## Powering America's energy future

The Berkshire Gas Company, an Avangrid company, serves more than 40,000 customers across 20 Western Massachusetts communities. We are committed to the well-being of our communities and to delivering innovative energy solutions and safe, reliable and affordable power to meet our customers' needs.



### Our service area



### 2025 operational and financial data

1,258 miles of natural gas distribution pipelines

190,000 population served

131 employees

40,727 natural gas customers

738 sq. miles in Massachusetts

20 communities served

\$0.4 billion in assets



### 2025 community and economic impact

**\$43,315**  
in community support

**\$9M**  
paid in  
Massachusetts state  
and local taxes

**\$23M**  
spent with  
Massachusetts-  
based suppliers

**957**  
hours volunteered  
by employees

**515**  
jobs supported

## Meet the CEO, President and COO



**Frank Reynolds**  
CEO – UIL Holdings Corporation

Frank Reynolds currently serves as the president and chief executive officer of UIL Holdings Corporation. From January 2019 to October 19, 2020, Reynolds served as the president of The Berkshire Gas Company. He also served as Vice President of Gas

Integration from October 2017 to October 2020 and Vice President Asset Management and Planning of Avangrid Service Company from May 2013 to October 2017 where he was responsible for Electric Transmission & Distribution Planning, Vegetation Management, Substation Maintenance, and Investment Planning.

Reynolds earned a master's degree in business administration from the University of New Haven and a bachelor's degree in industrial technology from Central Connecticut State University.



**Charlotte Ancel**  
President and COO Berkshire Gas

Charlotte has been with Avangrid since 2020. In this tenure, she has achieved many notable successes including leading the regulatory function on the Networks side of the business. Previously, Charlotte served as Vice President of Investor Relations.

Charlotte has more than 15 years of leadership experience in the energy space, successfully serving in a broad range of roles including regulatory and rates, clean energy transformation and policy, and legal, both in the Northeast and California. She is a graduate of Boston College and University of New Hampshire Law School, from which she graduated first in her class and served as Editor-in-Chief of the Law Review.

**1853**

The Pittsfield Coal Gas Company was formed (Berkshire Gas traces its roots to this company)

**1953**

Natural gas became available in the region with the arrival of the first interstate pipelines. Berkshire Gas established headquarters in Pittsfield, MA

**2000**

Energy East purchases Berkshire Gas

**2008**

Iberdrola, S.A. acquires Energy East

**2009**

Energy East name changes to Iberdrola USA

**2010**

UIL Holdings Corporation purchases SCG, CNG and Berkshire Gas Company from Iberdrola USA

**2015**

Iberdrola USA and UIL Holdings merge to form Avangrid



## Working together to deliver the power America needs

### Reliability

Investing in the safety, security and resiliency of our service to meet the needs of our customers.

### Innovation

Leveraging the power of technology to transform the energy system for the future.

