



The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

MEMORANDUM

TO: Distribution List in 2026 Arrearage Management Programs, D.P.U. 26-AMP

FROM: Jennifer Keegan, Hearing Officer

RE: 2026 Arrearage Management Programs

DATE: May 11, 2026

CC: Peter Ray, Department Secretary

I. INTRODUCTION

Pursuant to St. 2005, c. 140, § 17 ("Chapter 140"), the electric and gas distribution companies ("Companies" or individually "Company") annually file their arrearage management plans ("AMPs") with the Department of Public Utilities ("Department") by February 28th. The AMPs are effective upon filing. 2013 Arrearage Management Programs, D.P.U. 13-AMP-01 through D.P.U. 13-AMP-08, at 6 (2014) ("2013 AMP Order"). Chapter 140 requires that the Department conduct an annual review of such programs and may at any time order such revisions or modifications as the Department deems appropriate. See also, 2013 AMP Order at 4.

The Department designates a single docket annually for the Companies to submit their annual AMP filings for Department review pursuant to Chapter 140. If the Department or any interested party identifies an issue or determines that further investigation is needed with respect to a Company's AMP filing, the Department will determine whether to further investigate that filing in a separate docket at that time. See 2013 AMP Order at 10. The Companies filed their 2026 AMPs on February 27, 2026 for Department review. The Department docketed these filings as D.P.U. 26-AMP.

II. REQUIREMENT TO POST ON COMPANIES' WEBSITES

The Companies shall prominently display this Memorandum on their websites, from three business days following receipt of this Memorandum from the Department, through the

deadline for submitting notice of a request to investigate a particular Company's AMP filing. Each Company shall make return of service showing proof of posting on its website, at the close of the request to investigate period.

III. FILING REQUIREMENTS FOR REQUESTING INVESTIGATION

To submit a request to investigate a particular Company's AMP filing, a notice of the request must be filed no later than **Tuesday, June 30, 2026**. Such notice must: (1) identify the AMP filing at issue; and (2) include a detailed description of the issue or issues the party seeks to investigate. An electronic copy of the notice must be filed with dpu.efiling@mass.gov, the hearing officer, Jennifer Keegan, at Jennifer.L.Keegan@mass.gov, and copied to all persons on the Distribution List for this docket. One copy of the notice also should be sent to counsel for the applicable Company. Contact information for counsel for each Company is available at <https://eeaonline.eea.state.ma.us/DPU/Fileroom/dockets/bynumber>, enter "26-AMP" in the "Docket No." box, then click on the "service list contacts" tab.

All documents should also be submitted to the Department by email attachment to dpu.efiling@mass.gov and the hearing officer, Jennifer Keegan, at Jennifer.L.Keegan@mass.gov. The text of the email must specify: (1) the docket number of the proceeding (D.P.U. 26-AMP); (2) the name of the person or company submitting the filing; and (3) a brief descriptive title of the document. The electronic filing should also include the name, title, and telephone number of a person to contact in the event of questions about the filing. The electronic file name should identify the document but should not exceed 50 characters in length. All documents submitted in electronic format will be posted on the Department's website (<https://eeaonline.eea.state.ma.us/DPU/Fileroom/dockets/bynumber>, insert docket number 26-AMP) as soon as practicable. To the extent a person or entity wishes to request an investigation in accordance with this Memorandum, electronic submission, as detailed above, is sufficient. To request materials in accessible formats (braille, large print, electronic files, audio format), contact the Department's ADA Coordinator at eeadiversity@mass.gov or 617-626-1282. Please contact the Hearing Officer, Jennifer Keegan at Jennifer.L.Keegan@mass.gov with any questions about this memorandum.