

Natural gas is safe, clean and efficient,  
making it the best energy source for all of us.

## IF YOU SMELL GAS

or if you need additional information,  
call us immediately.



**Energy You Can Count On.<sup>®</sup>  
People You Can Trust.**

A UIL HOLDINGS COMPANY

1-800-292-5012

30939-I-0015

## CALL BEFORE YOU DIG!



**Know what's below.  
Call before you dig.**

*This safety information provided in partnership with:*



# IMPORTANT NATURAL GAS SAFETY INFORMATION



Esta es una información importante de seguridad. Por favor, hágala traducir.

Il s'agit de mesures de sécurité importantes. Veuillez les faire traduire.

Esta informação é importante sobre a sua segurança. Por favor tenha a seguinte informação traduzida.

Đây là thông tin quan trọng về sự an toàn. Vui lòng nhờ người dịch để hiểu cận kề.

Это письмо содержит важные данные по безопасности. Пожалуйста, переведите и внимательно прочитайте его.

Questo e' un annuncio importante per la vostra sicurezza. Per favore fatelo tradurre.

本安全資訊很重要。請譯成中文。

هذه معلومات هامة للسلامة.

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الرجاء طلب ترجمتها.

A blue square with rounded corners and a white border. Inside, the words "SCRATCH & SNIFF HERE" are written in white, bold, sans-serif capital letters. A faint white outline of a nose is visible in the background.

**SCRATCH  
& SNIFF  
HERE**

## **We've added a smell to natural gas, because natural gas has no odor.**

What you smell is a harmless chemical called *mercaptan*. We have added it to help you and your entire family identify natural gas.

### **In the unlikely event you recognize a gas leak through:**



**Smell** - Recognizing the odor used in the scratch & sniff, which is similar to rotten eggs;



**Sight** - Seeing a white cloud, mist, fog, bubbles in standing water or blowing dust;



**Sound** - Hearing an unusual noise like roaring, hissing or whistling - **take these precautions:**

- Do not turn on or off any lights or appliances.
- Do not use the telephone or cell phone in your home.
- Do not light any matches.
- Be sure to put out any cigarettes or open flames such as candles.

**IF YOU SMELL GAS: leave the building  
and call us from a nearby phone!**

**Natural Gas** has an excellent safety record, but like all forms of energy, it must be handled properly. If improperly handled, natural gas may cause a hazardous condition such as a fire, explosion or asphyxiation.

### **We work diligently to ensure pipeline safety through a variety of measures including:**

- Design and construction practices.
- Inspection, monitoring, testing, and notification systems and programs.
- Workforce training and qualification.
- Public education programs.

### **Like all forms of energy, natural gas must be handled properly.**

Damage to a pipeline due to excavation activities may cause a gas leak and has the potential to ignite.

**Before beginning any excavation activity,** have all underground utilities marked-out by calling the number shown to the right. It's the law, and it's for your safety.



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