

BG24
Customer Care



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Your Account. Anytime. Anywhere.



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Berkshire Gas is pleased to introduce **BG24**, which gives you around-the-clock access to your Berkshire Gas account information. Using a touch-tone phone, you'll have instant access to important account information. The best part is the convenience: You can use **BG24** anytime, anywhere, toll-free.

To access your account information, have your account number ready then
Call Toll-Free 1-888-779-8410

You'll be asked to enter your account number and then to verify it by entering the first three letters of your last name. (For commercial accounts, enter the first three letters of the name on the account.)

Press

- 1 For account balance and last payment information.
- 2 For current Budget Plan balance or monthly budget amount.
- 3 To enroll in our Budget Plan.
- 4 For address information to remit a payment.
- * To replay the menu.

Or to speak with a customer service representative during normal business hours, just stay on the line.

To protect your privacy, no personal information is available through this system.



1-888-779-8410